

*How do I become involved in the Client  
Representative Group*

I am interested in the following

- ☐ Receiving quarterly newsletters
- ☐ Attending annual morning tea's

Client's of ANCS are always welcome to put forth their ideas, compliments and/ or complaints. If this is of interest, and/ or you have ticked a box above, please contact the Group's Convener and Administrator,

Alison Wylie at ANCS on 02 4396 1838

Or alternatively, talk to your ANCS staff member

*Allcare Nursing &  
Community Services*

*Shop 2/268 Main Road*

*Toukley NSW 2263*

*Ph: 02 4396 1838*

*Fax: 02 4396 1545*

*Email:*

*admin@allcarenursing.com.au*

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*Providing Care in  
your own home*

# *Allcare Nursing & Community Services*

## *Client Representative Group*



*Caring and serving the  
community for over  
25years*







## **Allcare Nursing & Community Services (ANCS)**

### **Client Representative Group**

ANCS Client Representative Group was founded in 2010 to enable our clients to be involved in the decision making process related to service provision through client and carer representatives.

### **Purpose of the Committee**

The purpose of the committee is to provide feedback to the Board and Management of ANCS about day to day issues, opinions and needs of clients by;

- ◆ Representing the needs and views and needs of all clients within the service
- ◆ Forming part of the process for information between clients and management
- ◆ Providing client feedback as part of the quality assurance process
- ◆ Serving as a forum for discussion, information sharing and peer learning
- ◆ Representing the different client groups of ANCS with members from people with disabilities, private clients, Aboriginal groups, CALD groups, carers, aged and Veterans.

### **Client Representative Group Members**



**Michelle Price OAM**

*Meeting Chairperson and representing ANCS Board & Management*

**Alison Wylie**

*Representing ANCS as the Group Convener and Administrator*



**Alistair Smith**

*Representing people with disabilities and private sector clients*

**Norma Smeaton**

*Representing carers and the Aboriginal & CALD communities*



**Margaret Young**

*Representing the Aged & Veteran Community*

### **ANCS Inaugural Annual Morning Tea**

In 2012, ANCS launched it's Inaugural Annual Morning Tea for all Clients and Carers with great success.

This event will be held annually for all clients providing; education & information, morning tea, stalls, raffles, lucky door prize and entertainment.



### **Newsletter**

ANCS Client Representative Group publishes a quarterly newsletter that is sent out to all clients to keep them up to date with current issues such as; legislation, information and service provision.